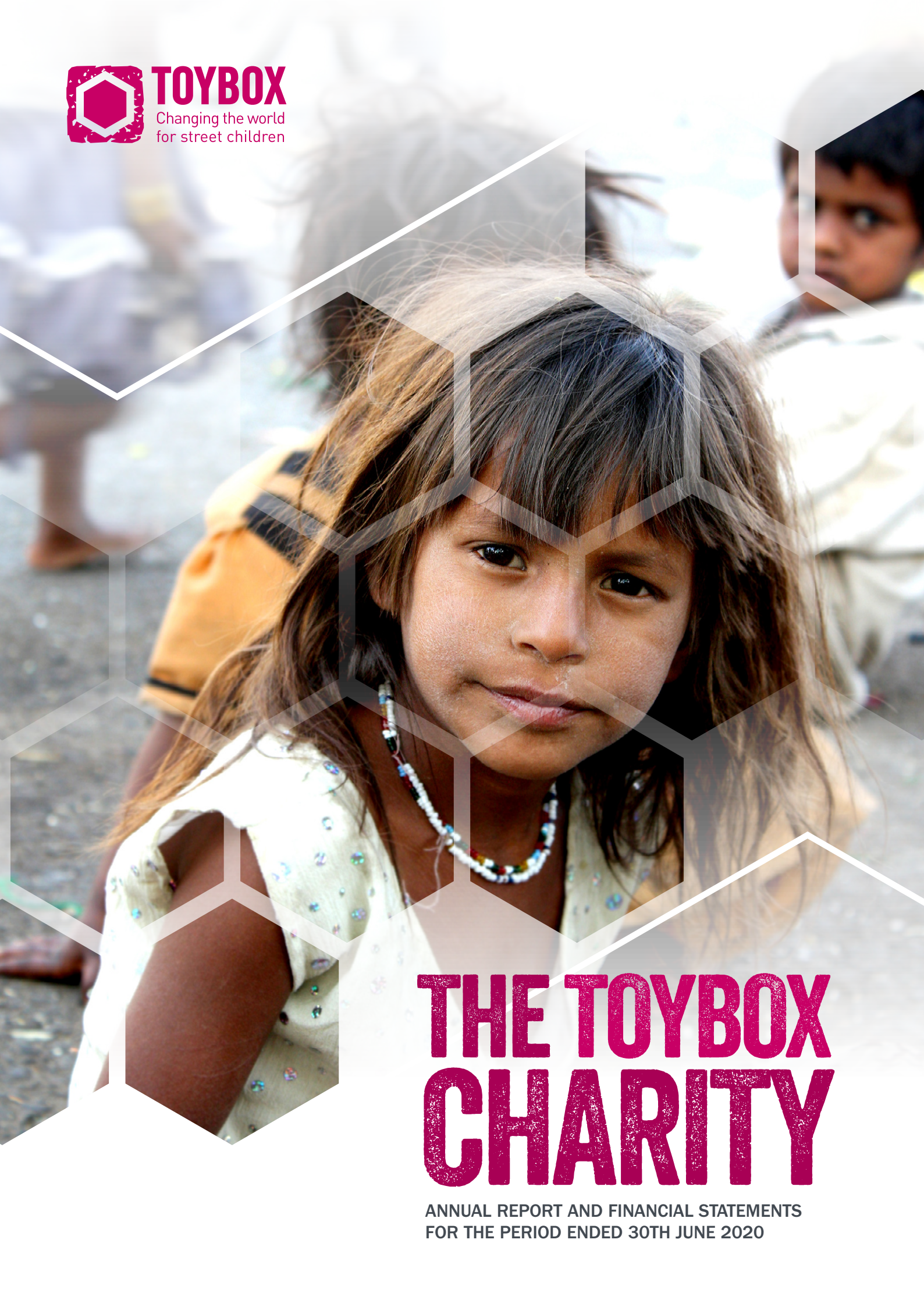




TOYBOX

Changing the world
for street children



THE TOYBOX CHARITY

ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 30TH JUNE 2020

CONTENTS

1. Welcome from the Chair and CEO of Toybox	03
2. Our impact at a glance	04
3. Directedly reaching street children	06
4. Report from the Trustees	16
5. Reviewing the last Financial Period	18
6. Our Future Plans	24
7. Our Fundraising	26
8. Our people and how Toybox is managed	27
9. Financial review and important policies	31
10. Independent Auditors Report	34
11. Statement of Financial Activities	36

1 WELCOME FROM THE CHAIR AND CEO OF TOYBOX

Justice requires those who suffer the least to speak up the most, and that is what our job is at Toybox. This year we have continued to shine a light on street children, highlighting the challenges children and young people face and the amazing fortitude and compassion they display to overcome the many obstacles which impede their lives daily.

Well what a year this has been for Toybox! Little needs to be said about the unpredictable economic and political environment brought about by the UK leaving the European Union, and as if that was not enough, we then had to battle our way through a global pandemic. The impact of these events meant raising funds became more challenging than ever and the exchange rate fluctuations impacted Toybox negatively during the year. However, we did not reduce our commitment to our partners and, if we thought our reality was challenging, we just needed to stop to think about a street child with no access to water or food or indeed a home to isolate in during COVID-19, this made our challenge appear small and it deepened our determination to support as many children as possible during this global pandemic and beyond.

But as always with interesting times, amazing things continue to happen and they are all the more joyful because of the context. Some of the great highlights of the year included: another 577 children received their birth certificates taking the total number of children we have helped get their official identity documents since we began this work to over 6,200; 556 children received vocational training meaning they now have the

opportunity to earn an income and use the skills they have been taught and; we helped over 2,300 children with emergency food and hygiene packs pre and during the COVID-19 crisis and we will continue to do this for as long as it is needed.

Another highlight was the CEO Partner Learning Event held in February 2020. This was a week-long learning event with all of our partner CEOs from around the world. This was a wonderful event with all the CEO's from all our partners around the world, this was a wonderful event with expertise shared, knowledge deepened and a fair bit of well needed laughter and mutual support!

You will note this this year's report covers a 15-month period, as we made the decision it would be best to move our Financial Year to start from 1 July from 2020 onwards. We believe this was a prudent decision to help manage our budgets and cash flow in a more effective way. Therefore, when reading this report, do remember we are covering 15 months – it was a long year, particularly considering the last quarter was when all the global lockdowns began.

We know we would not exist, and none of this would be possible, without the generous support of our loyal supporters, amazing volunteers, wise Trustees and simply brilliant partners and employees. Thank you to each person who is part of Team Toybox.

Thank you also for taking the time to read this report. May God bless and keep you safe. Take care.



Mr Ian Gray | Chair of the Toybox Board



Mrs Lynne Morris | CEO Toybox



WELCOME



33,131

children and young people directly and indirectly supported



44,742

children, young people and their family members directly and indirectly supported



654

street children and young people received emergency support (medical, food, clothing etc) as part of ongoing interventions



1,670

children and young people received emergency support as a result of COVID-19



577

children now have legal identity documents



913

children supported to access formal and informal education



148

children have received legal representation or support

So, these are wonderful numbers but who are the children whose lives have been impacted...



2 OUR IMPACT AT A GLANCE

OUR IMPACT AT A GLANCE



Finding the Good

Pushed from home due to a breakdown in family relationships, Choco has lived on and off the streets of La Paz for almost 15 years. On the streets, he earns money by washing windscreens at traffic lights and performing his own songs, poetry and raps. At night, he sleeps in makeshift camp under a bridge.

For the past five years, Choco has been supported by the street outreach project in Bolivia, where he attends life-skills workshops and receives healthcare and psychological support. Here, Choco shares a personal reflection with us on how to find the good in ourselves and each other.

I never used to feel good in myself. Lots of people recognised me, but they didn't know my name or that I had goodness inside me. They only knew that I robbed, and thought I was a nobody.

[Since joining the project], I feel so much better. I think that I can face anything that comes to me, and I think of myself as a productive person who can have a positive impact on the

world. I now believe that I can add something to society and that when people look at me, they can see the good in me.

Because I no longer steal or take drugs as much as others around me – my life has changed. I have learnt that the values I have can be shared with others and that it is important to do so. And that it doesn't matter what other people think of you, as long as you know you are a good person and not hurting anyone.

Everybody can teach themselves to be a good person if they really want to. Every day, it is possible to get a little bit better; through who we talk to, through the games we play, and through the good and the bad things that happen to us, they all help us to learn and use our experiences to grow and improve our lives.

There are moments when you think that you can't keep going and that everything is just going to get worse, but you just have to trust in yourself and everything can get better.



3

DIRECTLY REACHING STREET CHILDREN – THE REASON WE EXIST

WHAT WE DID THIS YEAR

We do not exist for ourselves; we exist to help street children marginalised and abused by those who should be protecting them. To achieve this, we have worked with eight partners in seven countries this Financial Period, and together we have:

- > supported 31,131 children and young people directly and indirectly.
- > reached 16,594 direct child and adult beneficiaries.
- > supported 44,742 children, young people and their family members directly and indirectly.
- > enabled 654 street children and young people to receive emergency support (medical, food, clothing etc) as part of ongoing interventions.
- > ensured 1,670 children and young people received emergency support as a result of COVID-19.
- > provided 577 children with legal identity documents.
- > trained 556 young people in vocational trades.
- > supported 913 children to access formal and informal education.
- > trained 881 adults in positive parenting.
- > supported 912 street children to develop improved social and life skills.
- > worked alongside 95 communities to see their Child Protection System strengthened (a combination of government and other services to protect children from violence, exploitation, abuse, and neglect).
- > raised awareness to over 10,000 people of issues faced by street children.
- > supported 395 children to share their knowledge about Child Rights with their peers.
- > ensured that 1,476 children received psycho-social support.
- > provided 148 children and young people with legal representation or support.
- > helped 678 children to be able to state an increase in their level of confidence in their abilities and skills.
- > reintegrated 148 children and young people back into their families.
- > supported 32 child leaders to represent the voices of street children in Child Protection System forums/networks.

Our COVID-19 Response

On 30th January 2020 the World Health Organisation declared coronavirus as a Public Health Emergency of International Concern. When the UK went into a national lockdown on March 23rd, the number of cases in the countries we work in was still relatively low. However, in order to prevent a quick spread of the virus, given inadequate health systems, most of these countries went into early lockdown around the same time.

Initially it was the economic impact of lockdown which had the most detrimental impact on the children and families we work with, in addition to partners being unable to continue many of their interventions with the children. Toybox acted quickly and worked with partners to adjust their budgets and activity plans to offer as much support as they could remotely (including some learning activities, counselling and knowledge sharing happening over the phone or through online platforms) while also meeting some of the emergency needs of children and families during this time including food, cash vouchers and medical support. When lockdown restrictions started to be eased in the UK, the economic impact of lockdown had already forced many of the countries we work in to ease lockdown restrictions but before they had reached their peak of infections. Toybox continued to support some emergency response activities for the children and families who still needed it, while working with partners to try and return to some of their more normal activities, with additional restrictions in place.



In Delhi, India, 250 vulnerable families received ration packs containing wheat flour, rice, pulses, sugar, salt, cooking oil, spices and soap. These packs were enough for a family of six for 10-12 days, supporting those unable to earn daily wages as a result of lockdown since work was not available or allowed. These families were identified as those most marginalised including street-connected families, single women, widows, migrants, daily wage earners and rag-pickers. All of those who received the ration packs had not received any COVID-19 related funds, ration or food from the Government or from any other NGO as they lack the required documentation (such as a ration card, bank account or medical insurance). This support for these very vulnerable families was literally a lifeline as they rely on daily wage labour for necessities.

In Nairobi, Kenya, 60 families received cash transfers to purchase food, water, protective equipment such as masks, and revision papers for the children and some were also able to spare some amount to pay their rent. 15 families in need of medical support received cash transfers to buy medicine and travel to hospital for necessary medical check-ups.

In Kathmandu, Nepal, 355 street children and their families received relief packs comprising of rice, beans, oil, salt, lentils, soya nuggets, soap, mask, hand sanitiser, dry snacks, biscuits and “chiura” – (flattened rice) to help mitigate the economic impacts of lockdown. A further 96 children at risk received emergency food and medical support during the initial lockdown period and a further 173 young people received medical support including first aid, support through medical camp and referral to hospital during the year.

The coronavirus pandemic prevented all travel for our International Programmes Team to visit partners and projects from March onwards. While the pandemic has affected all programmes, led to increased vulnerability and further economic and mental health pressures for street children and their families, it has also reduced the usual face to face capacity building and monitoring that Toybox would normally do with partners. To mitigate these changes, Toybox, together with our partners, has supported short-term emergency response support for the most vulnerable families, has adapted our approaches and activities to respond effectively in both the short and the long term, and initiated a remote capacity support plan for partners.

DIRECTLY REACHING STREET CHILDREN – THE REASON WE EXIST

Beneficiary numbers for this Financial Period

During the period Toybox reached a total of 33,131 children and young people and 11,611 adults. To ensure maximum impact for each child, we also work with parents, carers, teachers and

the wider community to ensure consistent, long-term change and thus we have included the adult figures in this table below, in line with our Ecology of the Child methodology.

Country	Direct Beneficiaries*		Indirect Beneficiaries**		Total Beneficiaries
	Children/Youth	Adults	Children/Youth	Adults	
Bolivia	1,276	534	3,181	2,457	7,448
El Salvador	372	184	2,270	402	3,228
Guatemala	1,810	232	4,096	813	6,951
India	5,589	1,413	7,277	3,409	17,688
Kenya	1,109	519	2,218	1,038	4,884
Nepal	2,339	75	0	0	2,414
Sierra Leone	922	220	672	315	2,129
TOTAL	13,417	3,177	19,714	8,434	44,742

* Direct beneficiaries are those who participate in and directly benefit from the programmes' activities.

** Indirect beneficiaries are those who benefit indirectly from the services provided by the projects to the direct beneficiaries, such as family members and their wider communities.

Some examples of this more detail...

Children reintegrated with their families

In Kenya, 148 young people in conflict with the law were supported with legal representation and in 50% of cases were accepted back to their homes and communities.

In Bolivia, eight children and young people in the past year have spent at least six months in shared accommodation as a crucial step in the process of becoming independent. During this time, they were supported with a variety of training as tools for independence and given a greater role in the choice and search for jobs or housing so that they gradually take on a higher level of responsibility.

Building trust

In Guatemala City, CONACMI staff have worked to gain the trust of street children in the city centre. This is a long process and they noted a huge achievement when children finally shared their real names with them. Staff celebrated the children's birthdays with them to emphasise the value of each one. 87 children and young people also benefitted from skills development activities and 40 were supported with psychosocial and therapeutic care.

Legal Identity Documents

Birth registration is a challenge in many of the countries we work in, as without a legal identity document, children do not have access to formal education, healthcare, career opportunities or even the right to a dignified death. Throughout the year Toybox has been working in Guatemala, El Salvador, Bolivia and Nepal to retrospectively register children.

All projects have worked with State officers to:

- > educate authorities about the importance of birth registration as a key human right and;
- > register children and encourage the setting up of legal standards or precedents to help future cases

Specific examples of work this year include:

1. 213 children in Bolivia have been supported to access their birth certificates or identity documents and now understand the value of them as they have been able to access essential state services such as education and health.
2. In Guatemala, 50 children received a birth certificate. Advocacy activities have been undertaken with the National Registration body which has led to certain procedures being improved to make the process quicker.
3. In Nepal, nine birth registration and three citizenship cases were identified and processed during our coronavirus emergency relief distribution alone. Despite lockdown, the team was able to push through another 10 birth registrations through communication with government officials and beneficiaries over the phone and orientate three different school management committees. These school management committees then use their role to identify children in need of birth documentation and raise awareness of the importance of these documents to encourage children and parents to come forward for support in acquiring them.

**DIRECTLY REACHING STREET CHILDREN
– THE REASON WE EXIST**

Education

The mid-term evaluation of the Bridge education project in Nepal highlighted that the project is having significant impact on the lives of the children attending. Children reported their confidence and self-respect has increased plus staff can see improved levels of hygiene, education outcomes and better understanding on child rights and protection. Some unexpected outcomes seen were the positive impact the project is having on parents and families; relationships have improved and parents have been applying better hygiene practices which their children have taught them.

The Street to School project in India, has reported children's level of interest in education has increased from 66% to 82% over the last year. A further 290 street children have been equipped with basic reading and writing skills through non-formal education clubs.

In Sierra Leone, 100 street children were supported to enrol into school this year and with a retention rate of 67% up until the schools closed due to COVID-19.

Child Protection Systems strengthened

Last year, a Bolivian network of civil society organisations that work with street children came together and agreed a common agenda for advocacy. Our partner Alalay played a key role in bringing these organisations together. The common agenda set out three pillars for their work: 1) ending violence; 2) comprehensive health and 3) advocacy on policies and legal norms. This common agenda will strengthen inter-institutional cooperation and work towards better care and services for street children. This includes advocating with the Bolivian government to uphold children's rights and to follow up on the recommendations for Bolivia by the UN Committee on the Rights of the Child.

Life Skills

The Sports for Development project in India included self-defence classes in partnership with the Delhi police. 177 vulnerable girls actively took part in these classes and then many went on to take part in regular sessions with other girls in order to increase their knowledge of the techniques.

In Bolivia, our partner Alalay, works to support street children to become independent. Work is undertaken in groups and staff work hard to build trust within the group where they then lead the young people through sessions to build their life and social skills. This year 51 children and young people in La Paz, gained confidence in explaining their goals and planning realistic strategies to achieve them. Of these, nearly half improved their prospects towards becoming independent.

Economic Empowerment

In Freetown, Sierra Leone our partner the St George Foundation, has worked with 29 parents and caregivers to involve them in Village Savings and Loans Associations (VSLA) to increase their income to be able to care for and support the children to go to school.

In Kenya, 60 caregivers were trained on Asset Based Community Development. This empowering approach helps participants to recognise and identify existing 'assets' or strengths in

both individuals and the community at large (such as skills, knowledge, resources, experience or enthusiasm) which can help to strengthen and improve things locally. These caregivers also benefit from being part of Savings and Loans groups.

Child Rights and Participation

In Nairobi, Kenya, our partner PKL supported 183 Child Rights Ambassadors, from the Child Rights Clubs in the primary schools in the slums, to raise awareness on Child Rights with other children and young people in their communities. PKL have also worked with 26 street children and former street children to participate in the Nairobi Street Children and Youth Consortium. PKL, supported by Toybox, is one of the founding members of this Consortium through which grassroots organisations work together to strengthen the child protection system so that SCC do not fall through the gaps. These young people were invited to give their opinions and recommendations on a review of the Families and Rehabilitation Strategy to ensure the voices of SCC were taken into considerations into any decisions.

Child Well-Being

In Nairobi, 276 primary school teachers in slum areas were trained on psychosocial support to assist and encourage children in their care. 1,006 vulnerable children and young people received psychosocial support, of which 259 were new to being supported by our projects this year.

Very positive engagement with individual counselling has been evidenced in La Paz, Bolivia and half of all children and young people participating in monthly individual counselling sessions in La Paz, Bolivia stayed for the full 6-months of sessions.



**DIRECTLY REACHING STREET CHILDREN
– THE REASON WE EXIST**

What did not work, the lessons we learnt and what we have subsequently changed

Our key lessons this year have included:

- > We learned about the power of Adaptive Programming. Toybox already encouraged partners to adjust their programming based on contextual changes which is incorporated into our TOCAP approach. However, this was never more needed than during the coronavirus pandemic which restricted partners' direct contact with street children and the usual forms of support were not possible. Partners have developed some innovative ways to continue support the children they work alongside!
- > The past year was the first in supporting a partner to undertake a Sports for Development Project (SURE). The project, run by CHETNA in India showed significant initial success in supporting street children to build life skills and the team have adapted methods during the COVID-19 pandemic. Other partners have shown interest in sports for development projects as a result.

In El Salvador, the government has a different system for birth registration dependant on the age of the child. For children over seven, the process can take up to two years which meant only one child Toybox was supporting through the system received their birth certificate during the last year, despite our partner supporting numerous applications. To overcome this, we are now focusing on supporting the younger children to get theirs before they reach seven, which is a much shorter process. Meanwhile, our partner is engaging in advocacy with their government to push for change in the system and continuing to support the older children to access their documents.

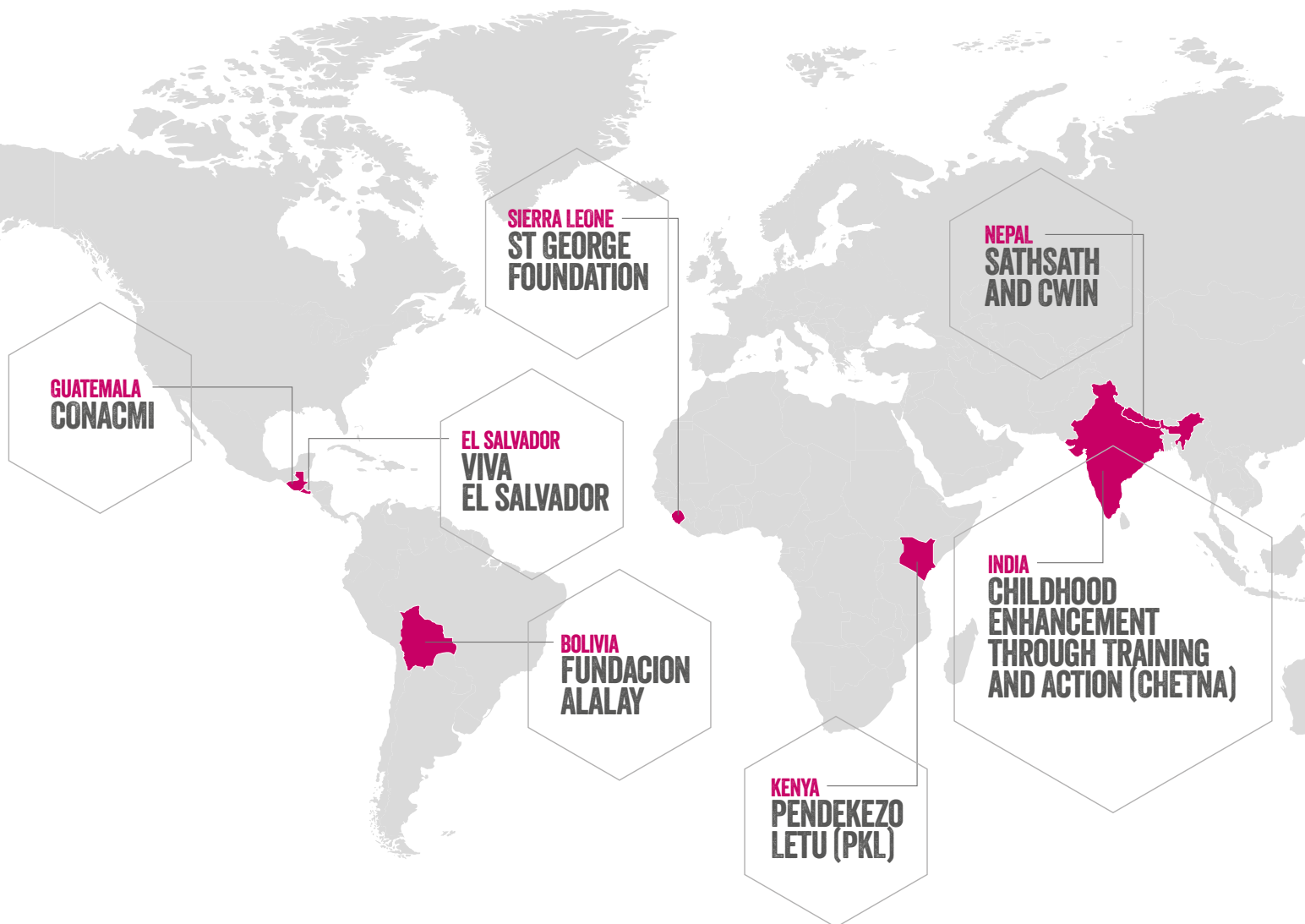
DIRECTLY REACHING STREET CHILDREN – THE REASON WE EXIST



HOW WE DO WHAT WE DO!

Partnership and our partners

During the year we supported the following partners and their projects



The importance of partnerships

At Toybox we have seen over many years that local organisations are best placed to find the most appropriate solutions to prevent children from becoming street connected. Local grassroots Non-Governmental Organisations (NGOs) have a greater understanding of the context in which they operate and have built strong and lasting relationships with local stakeholders and communities. Many of our partners have been working in their cities and communities for more than twenty years and thereby are fully accepted by the communities. We also know that locally led development increases the effectiveness, legitimacy and cost effectiveness of our engagement with street children.

Before starting to work with a new partner, and subsequently every three years, we carry out a detailed Partner Assessment. We recognise all organisations have things to strengthen and these assessments allow us to see what is working well and highlight the gaps where additional capacity building is required. During this year we carried out partner assessments with St George Foundation and CWIN, plus a financial assessment as part of a due diligence exercise with PKL.

**DIRECTLY REACHING STREET CHILDREN
– THE REASON WE EXIST**

Over the past year we have worked with partners to develop and deliver capacity building plans in the following areas:

Partner	Ways in which capacity has been built with our partners
ALALAY	Capacity building on Monitoring, Evaluation, Accountability and Learning (MEAL) including Theory of Change for Adaptive Programming (TOCAP).
CONACMI	Toybox have supported strengthening of their Monitoring and Evaluation (M&E) systems. CONACMI have been developing an M&E database and creating standard forms to help in how they measure and track progress. Other support includes – sharing links to virtual courses, sharing resources (including advocacy messages from the Consortium for Street Children, protection, and prevention messaging on COVID-19; safeguarding).
VIVA EL SALVADOR	Have been supported to recruit a Fundraising Officer and MEAL officer. Safeguarding refresher training.
CHETNA	Social media platform training; in-country resource mobilisation (through a fundraising position); continued safeguarding support.
SATHSATH	Design workshops were held with children, young people, parents and teachers to develop a new birth registration project. Capacity building on MEAL included a one-day in country training led by Toybox’s International Programmes Director and learning through participation in evaluation of the Bridge project.
CWIN	Partner Assessment in country completed and capacity plan developed. Partner supported to move thinking from child protection to safeguarding including in staff recruitment.
PKL	Project design workshops were held with different sessions for local leaders, caregivers and children on strengthening the community Child Protection System. Support given during due diligence exercise to be eligible to receive UK AID funding whilst also improving overall systems and processes. Support for a consultant to support policy development; M&E lead has been trained on Commcare and Open Data Kit (ODK) to support the web-based M&E system; external finance training refresher for Finance Officer.
ST GEORGE FOUNDATION	Introduction of participatory methods to understand wider barriers to street children attending school. Safeguarding training undertaken with partner staff. Development of organisational capacity building plan.

Strong partnerships are foundational to Toybox’s success and we have significant experience, skills and resources which we bring to all our partnerships – monitor projects and provide advice and guidance when it is required. For example, this year we held a week-long learning event for all our partners’ CEOs at our office in Milton Keynes. It was a wonderful week of international learning, sharing and developing our mutual understanding in critical areas like safeguarding, anti-fraud techniques and the opportunity to build relationships and deepen or understanding of the very challenging contexts some of our partners work in. The event strengthened our partnerships which was useful when dealing with the coronavirus pandemic as foundations were in place for mutual learning and sharing of strategies to continue to reach street children despite the restrictions of lockdown.

Face to face capacity building was not possible towards the end of the Financial Period but the team initiated a series of partner learning and sharing events online which will continue into the next financial year while travel restrictions are in place to continue to build capacity in a variety of areas selected jointly by Toybox and our partners.

An initial learning session on COVID-19 facilitated by Toybox for our Latin America partners was held in June. This provided partners with the opportunity to share their challenges and how they had adapted to their current contexts. They observed their contexts were quite similar. Toybox has encouraged and facilitated learning between partners. For example, CONACMI sharing their food voucher approach with Alalay; and CONACMI sharing virtual learning resources with Viva.

**DIRECTLY REACHING STREET CHILDREN
– THE REASON WE EXIST**

What our partners said about us this year

All partner CEOs said that they benefitted from the time together at the Partner Learning Event to share experiences, were able to feel part of a bigger team and it was also an important time of self-reflection during the learning event. A key aspect was understanding more about Toybox fundraising model, which they previously had little exposure too. This culminated in an event at the House of Lords where they had the opportunity to meet supporters face to face, share stories and understand first-hand their motivation to support Toybox.

'FROM THE START TOYBOX HAS BEEN INTERESTED IN BUILDING CONACMI'S INSTITUTIONAL CAPACITY. IT IS A COHERENT AND SUPPORTIVE ORGANISATION, [AS SHOWN BY] ITS PRINCIPLES. CURRENTLY OUR RELATIONSHIP IS A HORIZONTAL ONE OF RESPECT AND SOLIDARITY.'

CONACMI

'PERHAPS THE MOST IMPORTANT ASPECT OF PARTNERSHIP WITH TOYBOX IS TRANSPARENCY IN DECISION-MAKING AND COMMUNICATION, WHICH HELPS TO BUILD INTERPERSONAL TRUST. THIS IS SOMETHING WHICH IS ABSOLUTELY ESSENTIAL FOR GETTING PEOPLE TO COME TOGETHER AND COLLABORATE.'

CHETNA

'WITHOUT PROPER GUIDANCE AND COMMUNICATION WITH TOYBOX'S INTERNATIONAL PROGRAMME TEAM, SATHSATH WOULD NOT HAVE ACHIEVED WHAT PROJECT IS TARGETED FOR. WE AT SATHSATH FELT THEY ARE VERY COOPERATIVE, GUIDING AND LISTEN TO US. AND VISITS BY THE TEAM EMPOWERED TO UNDERSTAND TOYBOX MORE CLOSELY ON IT APPROACHES.'

SathSath

'TOYBOX'S INVOLVEMENT IN PROJECT DEVELOPMENT STAGE: CRITICAL SINCE IT PROVIDED A SPACE TO IMPROVE STAFF'S IMAGINATIVE AND CREATIVITY SKILLS AS THE PROCESS ITSELF ENCOURAGED COLLABORATIVE WORK, BASED ON CONTINUOUS REFLECTION, ACTION, AND LEARNING BY DOING.'

SGF

'TOYBOX IS THE MOST RESPONSIVE PARTNER THAT PKL HAS WORKED WITH FOR THE LAST 5 YEARS AND AGREED DECISIONS IN THE PARTNERSHIP ARE ACTED UPON VERY QUICKLY AND EFFICIENTLY.'

PKL

**DIRECTLY REACHING STREET CHILDREN
– THE REASON WE EXIST**

At Toybox we know that we achieve more together...

At Toybox we believe that for us to have significant impact on improving the lives of street-connected children, it is vital that different organisations and agencies work together. As a result, during this past year we have engaged with the following external partners in the areas of:

- > BOND around Funding, COVID-19 response and Monitoring Evaluation Accountability and Learning (MEAL)- including presenting and writing a blog on our Adaptive Management approach, organising and running events as Co-Chair of the group. Toybox was also longlisted for the BOND Small NGOs Impact Award for our work supporting street children to access education in Delhi, India. This award recognises small organisations that make a big impact in people's lives or drive positive change in the world. Toybox are also part of the three other groups including Disability and Development.
- > Chief Executive working network supporting similar sized organisations by sharing policies, procedures and approaches to Child Rights work.

- > Consortium for Street Children – part of advocacy forum, encouraged two of our partners to join the Consortium in their own right and supported making the membership process easier for small, local organisations. Support to the Legal Atlas project through review of country data and partners.



The Toybox methodology

At Toybox we believe that every child has the right to a safe, healthy childhood in accordance with the United Nation's Convention on the Rights of the Child. We believe that as well as supporting the child we need to identify and strengthen the systems which encompass the child, including family, community, local, national and international players. In our programming design we have adopted the Ecology of the Child

Methodology as we believe that this is the most holistic way of tackling the challenges street-connected children face. We believe children are on the streets because of failures at each of these levels. This methodology ensures that although our projects are child-focused, the activities may require working with parents/caregivers and other stakeholders such as teachers, authorities, judiciary and police, and policy makers.

Toybox's Ecology of the Child

CHILD LEVEL	FAMILY LEVEL	COMMUNITY LEVEL	SOCIETY LEVEL
<ul style="list-style-type: none"> ● Child labour ● Drug and alcohol abuse ● Sexual violence and exploitation ● Gang violence ● Domestic violence ● Physical abuse ● Health risks ● Literacy 	<ul style="list-style-type: none"> ● Family conflict ● Loss of family income ● Single-parent households ● Child-headed households ● Migration ● Displacement ● Dysfunctional families 	<ul style="list-style-type: none"> ● Poverty ● Gang violence ● Unemployment ● Gender inequality ● Social inequality ● Lack of awareness of child protection ● Harmful cultural practices 	<ul style="list-style-type: none"> ● Lack of birth registration ● Weak child protection mechanisms, policies and laws ● Ineffective justice systems ● Stigmatisation

**DIRECTLY REACHING STREET CHILDREN
– THE REASON WE EXIST**

In addition to the Ecology of the Child methodology our programming approach can be divided into three broad categories:

1–PREVENTION

Preventing children from working or living on the streets.

Toybox’s prevention work seeks to stop children and young people from working or living on the streets. This includes awareness-raising not only with the children, but also with their parents and the wider community so they understand the dangers that a life on the street can bring. It also includes supporting families with income generation activities if poverty is forcing the child into the streets to earn money. Prevention activities are a significant part of our programmes and one example of this is our birth registration projects as without a birth certificate, children are denied access to education, healthcare and many other rights and can often end up spending more time on the streets.

2–INTERVENTION

Intervening to support children who are living on the streets.


Intervention is necessary when children and young people are already spending most of their time on the streets. The support we offer is often to meet the immediate basic needs of children and includes the emergency provision of food, clothing and medical treatment. It can also mean providing times of fun and relaxation away from the dangers of the street giving children a chance to be a child and enjoy some precious moments of childhood. Our programmes are also working with the relevant authorities and state services encouraging them to engage with street children rather than ignoring or abusing them.

3–RESTORATION

Supporting children and families, if the child can return home.

For lasting change Toybox supports the reintegration of children and young people, if appropriate, by reuniting them with their families. Restoration aspects of our programmes are helping children to re-enter school or access vocational training to ensure future employment.

**DIRECTLY REACHING STREET CHILDREN
– THE REASON WE EXIST**



4 REPORT OF THE TRUSTEES OF THE TOYBOX CHARITY FOR THE PERIOD ENDED 30TH JUNE 2020

The Trustees are pleased to present their Annual Report and Audited Financial Statements for the period ended 30th June 2020.

WHAT MOTIVATES US TO ACT

We are distraught that we live in a world which allows children to sleep on pavements, work in appalling conditions, be subjected to violence and abuse on a daily basis and are denied the right to access healthcare, an education and have a voice in their own communities.

Right now, 100 million children are subject to abuse and exploitation – this must change.

Every street child has the right to a life which is free from fear and exploitation, where they can use their skills and talents and fully participate in community life.

Our organisational vision

Our vision is of a just and fair world with no street children.

Our organisational mission

Our mission, today and for the next three years, is to positively change the lives of more than 40,000 street children.

Our organisational narrative – the story of Toybox

Our history

In 1991 the BBC aired a documentary about police officers shooting children living on the streets of Guatemala City. A British couple were watching from their sofa in Amersham and could not believe this was true. Moved to action by their disbelief and desire to do something Toybox was born – born out of a desire to challenge this injustice and change the future for these children.

Our unusual name, Toybox, was chosen to capture the visual representation that every child deserves a childhood free from harm in a loving, nurturing family.

Our today

During the intervening years, Toybox, with countless dedicated, skilled staff and the most loyal supporters, has expanded its work to reach as many street children as possible. We are now working across Latin America, Asia and Africa alongside children who are:

- > living and/or working on the streets;
- > subject to physical and sexual violence;
- > without birth certificates, unrecognised citizens with no rights or opportunities;
- > not in school or with no access to healthcare or a job and;
- > in conflict with the law.

Today our passion, commitment and Christian ethos remains undiluted, we are a compassionate and determined people based in Milton Keynes, who completely believe that one day soon there will be a world with no street children. We are spurred on by anger and compassion that today millions of children are hiding under newspapers, sleeping on pavements, cowering in doorways; desperate to find food, desperate to find a toilet and desperate to be safe.

We have glorious but devastating jobs where we can make the world a better place – does it get any better than that?

For us, it doesn't!

Our tomorrow

We don't want to exist; we want to be unnecessary, irrelevant, as no child will be forced to sleep on the streets tonight.

Our values

At Toybox we have one core value: **Courageous**

- > To do the right thing
- > To speak the truth against injustice, and
- > To be unafraid to try new ideas

And our Charitable Objects are:

1. The relief and prevention of poverty in particular but not exclusively by:
 - a) Providing help, care and assistance to vulnerable families in the developing world so as to encourage a stable and caring family life and prevent children being forced onto the streets
 - b) Providing help, care and assistance for street working and street living children, including access to education and healthcare

2. The promotion of the human rights of children, as set out in the United Nations Convention on the Rights of the Child, by any means the Trustees in their absolute discretion choose and in particular by raising awareness as to the needs of street living and working children, and advocacy as to how those needs can best be met.
3. The advancement of education of the public in particular but not exclusively by:
 - a) Educating the public about the nature, causes and effects of poverty and of life on the streets and how appropriate help can be provided or improved
 - b) Conducting and procuring research concerning the same and disseminating the useful results to the public
4. The advancement of the Christian faith in particular but not exclusively by:
 - a) Promoting the active engagement of the Christian church in the provision of help, care and assistance to vulnerable families, and street working and living children, as well as in the promotion of their rights
 - b) Being witnesses of God's love through our dedication to our mission, absolute integrity and unprejudiced compassion, working with all people irrespective of race, gender, colour, age or religious belief

In setting our programmes each year we have regard to both the Charity Commission's general guidance on public benefit and prevention and relief of poverty for the public benefit. The Trustees always ensure the programmes we undertake are in line with our Charitable Objects and Aims. All our charitable activities are directed towards and motivated by, our desire to help street children and their communities.

Subsequent to the year end and in light of the coronavirus pandemic, the Trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

REPORT OF THE TRUSTEES OF THE TOYBOX CHARITY FOR THE PERIOD ENDED 30TH JUNE 2020



5

REVIEWING THE LAST FINANCIAL PERIOD



WHAT WE SAID WE WOULD DO AND DID WE ACHIEVE IT?

The reason we exist, to support street children, is by its nature challenging and this year was even more so, as we started the Financial Period wrestling with the uncertainty of the UK leaving the European Union and ended it with a global pandemic shattering all our norms and placing street children at their most vulnerable.

Despite this we did our best. Please note we changed our Financial Year end to ensure better financial planning and management of the organisation. Therefore, this year is a 15-month year, with our new Financial Year now starting on 1st July 2020.

Our key strategic priorities for the last Financial Period were:

Please note – these objectives were set for the usual 12-month period, where possible we have included the 15-month metrics.

STRATEGIC PRIORITY #1

to support more children who are subject to exploitation.

STRATEGIC PRIORITY #2

to grow our income streams.

STRATEGIC PRIORITY #3

a stronger, more effective Toybox.

STRATEGIC PRIORITY #1

to support more children who are subject to exploitation.



To support 9,782 direct and 19,417 indirect children and young people by 31st March 2020.

Yes – Up to the end of March 2020 and excluding those supported by the subsequent coronavirus response Toybox was able to support 12,417 direct and 19,714 indirect children and young people which is significantly more than our target.

To be working in seven countries with nine partners by 31st March 2020.

Nearly there! – by 31st March Toybox was working in seven countries with eight partners.

Three partners are applying formal beneficiary accountability mechanisms by the end of the Financial Period.

Moving forward – There has been a step change in the year in terms of more informal accountability mechanisms operating to ensure project staff get feedback and input from beneficiaries. However, these haven't been as formalised as we would have hoped. We will continue to prioritise this in the next and have identified which partners we will work with to make this a reality.

Strengthen safeguarding with all our partners, ensuring that by the end of the year all established partners have a green RAG rating.

Good but always room for improvement – The majority of our partners had a green rating for safeguarding during the year. We believe that there is always room for continuous improvement in ensuring safeguarding knowledge, systems and processes are optimum. The coronavirus pandemic at the end of the Financial Period brought some new safeguarding risks as many activities with children switched to being online and through phone communication. We revised our safeguarding standards to include higher expectations of partners as a result which meant not all were able to reach these by the end of the year. Toybox has been working with them to ensure they mitigate these new risks adequately.

To send 8% more funding to international partners, versus the previous Financial Period, by 31st March 2020.

Yes – in the 12 months to 31st March, our remittances to international partners increased by 9%. The impact of COVID-19 meant that the percentage fell slightly in additional Q5, but funds which could not be remitted have been designated in our reserves to be used as the situation stabilises.

REVIEWING THE LAST
FINANCIAL YEAR

STRATEGIC PRIORITY #2

to grow
our income
streams.



To grow total income by more than 5% by 31st March 2020.

Yes – we are delighted to say that income grew by 7% by the end of the Financial Period.

To secure institutional funding of £50,000 by 31st March 2020.

No – we were unsuccessful in our institutional bids this financial year.

To refresh and redesign the Toybox website by 1st October 2019.

No – there was a delay to this project due to internal staff changes. This will be completed in the coming Financial Year (and will be bigger and better than planned!)

To redesign and relaunch the Toybox Regular Giving Programme by 1st August 2019.

Yes – work was carried out to re-brand the products and to make them easier for supporters to engage with and understand.

To achieve a Regular Giving net growth rate of 2% by 31st March 2020.

No – in these challenging times we did not manage to grow our Regular Giving programme.

To ensure we do not receive a complaints rate of above 2% of active supporters by 31st March 2020.

Yes – our complaints rate was very low once again this year with only 5 complaints.

To increase Philanthropic Giving by 25% on the previous year, by 31st March 2020.

Not quite but moving in the right direction – our growth rate this year was 15%.

**REVIEWING THE LAST
FINANCIAL YEAR**

STRATEGIC PRIORITY #3

a stronger
more effective
Toybox.

To review and change the Financial Year to better align Toybox's seasonality of income.

Yes – Toybox had amended its Financial Year to run from 1st July - 30th June from 2020 onwards, this is helpful in managing cash flow and the income the organisation receives during Period 12 (March) and Period 1 (April) of the normal Financial Year.

To develop and implement a new Strategic Plan for July 2020 to June 2023 by 31st December 2019.

Yes – the new Strategic Plan was written by a full draft approved by December 2019, the final draft approved by the Board of Trustees on 5th March 2020 at the required formal meeting.

Staff turnover of less than 16% for the full year to 31st March 2020.

No – Three people left in the period (25%).

By 31st March 2020 to have implemented a new Fraud Detection and Prevention Programme.

This is well on the way – The Toybox team were trained in October 2019, and the training was shared at the Partner Learning Event in February 2020 for all our partner's CEO's. This programme will be further developed with partner finance and project staff during visits, once travel restrictions are eased. We updated our anti-fraud and bribery policy, making a clearer link with our whistleblowing policy and speaking up procedures.



In addition to the targets mentioned above we undertook the additional activities listed below:

Safeguarding

We have been reviewing the Toybox approaches to safeguarding as well as working with each of our international partners to review all their processes and procedures. We are pleased to say all Toybox staff and Trustees have received safeguarding training, we report every quarter to the Board on incidents and any risks and we have a strong and practical Safeguarding Policy and Code of Conduct in place. We have trained many of our partners and have supported them to develop organisational strengthening plans which they regularly report on. All partners have committed to upholding safeguarding and have signed and agreed to ensure the policy and Code of Conduct is adhered to.

Partner Standards

Toybox has a set of quality standards which Toybox expects from its partners. These are in the areas of Governance, Finances, Human Resources, Programming, Accountability, Safeguarding, Data Management, Marketing and Communications. It is understood that a partner may not have all these standards in place at the beginning of a partnership and so Toybox provides capacity building to help partners develop in areas where there may be identified gaps or weaknesses. There are however several documents and key areas of capacity which must be in place before a partnership with Toybox can be secured and renewed, including:

- › Have full registration as a local NGO in country
- › Having a functioning Board
- › Having at least 50% of annual funding coming from at least two other sources

- › The organisation has robust finance procedures and processes that are used (including banking, procurement, sign-off, levels of authority)
- › Works on projects that are child focused and work directly with street children
- › Having a broad spectrum of empowerment style programming (i.e. advocacy with and by children, developing life-skills or vocational skills, facilitating a return to education)
- › Have good project cycle management and MEAL experience and processes

Data Protection

Our working committee has continued to meet regularly ensuring we are replicating best practice and are fully compliant with all legislation.

Our business as usual

So much of the day to day tasks we undertake to run Toybox are excellently delivered but we just see them as normal, here is a snapshot of some of the things that we consider to be normal:

- ✓ Monthly Income and Expenditure statements are produced by the fifth working day of each month.
- ✓ We have a rolling review programme for our Board and Management Policies.
- ✓ We audit our Board performance, diversity and skills set on an annual basis.
- ✓ Each quarter we have a week of team learning sessions and meetings which include a review of the previous quarter, organisational training days, innovation days, staff well-being days and annual day of prayer and hope.
- ✓ We have a two-year rolling programme for a financial review of all our international partners.
- ✓ Our supporters are thanked for their donations within two working days.
- ✓ We carry out an annual survey of staff satisfaction and diversity audit.
- ✓ Quarterly narrative and financial reports are received for each project with progress and learnings discussed with each partner.
- ✓ At least annual visits to international partners and projects are carried out, with the aim of facilitating discussion on quality and learning of the projects.
- ✓ Organisational development for our partners either via Toybox directly running training or by funding provided for partners to use in-country consultants to build their own capacity.
- ✓ We have a continuous improvement cycle in place for our communications with our supporters to ensure we are providing robust feedback about how their donations are making a difference.
- ✓ Undertake two annual appeal mailings to current and prospective supporters.
- ✓ Mail three supporter magazines each year to highlight work that is being undertaken by our partners.

As an organisation, what we learnt this year:

Wow – if we thought Brexit was challenging, **COVID-19 lifted us to another level**, but our remote working was instantly successful thanks to all the innovations which had been implemented in the last three years.

Having a strong, **available Board of Trustees** is essential when you are constantly adapting to change as we had to in the early stages of COVID-19.

Forward planning of budgets, cash flow and foreign exchange rates was essential.

Incremental innovation has strengthened all our systems and processes over the last five years.

Constant **informal and formal communications** are essential during times of change and disruption for our partners, supporters and employees.

Adaptive management is not just a concept or theory but an embedded reality for the full organisation.

A sense of humour is a must and a slice of cake always appreciated!

**REVIEWING THE LAST
FINANCIAL YEAR**



6

OUR FUTURE PLANS

Our Strategic Plan for 1st July 2020 until 30th June 2023 was signed off by the Toybox Board on the 5th March 2020.

We want to run an exceptional organisation, powered by storytelling and innovation. An organisation which is not only the voice for and with street children but is also the organisation of choice for the UK public who want to end the injustice of children being forced to live or work on the streets. To this end we have created two strategic goals for the next three years with the following key performance indicators:

Our key objectives for next year are:

GROW AND DIVERSIFY – TO ENSURE, DURING THIS STRATEGIC PERIOD, THAT WE GROW AND DIVERSIFY BY:

Reaching more street children

- › To have worked with 12,100 (direct) street children by 30th June 2021.
- › To support 1,000 children to access birth registration documents by 30th June 2021.
- › To include more advocacy work at local and national level in the countries in which we work in order to influence policy and practice to support street children and reduce abuse of them.

Diversification of total income by securing funding from institutional grants and further growth and diversification of the voluntary income portfolio and the supporter database

- › To make at least three submissions to institutional funders with a success rate of at least 33% by June 2021.
- › To ensure Regular Giving Income is no less than 40% of total voluntary income by 30th June 2021.
- › To grow our active database by 3% by 30th June 2021.
- › The total number of social media engagements for the Financial Year is 20,000.
- › To embed the Value for Money proposition into the organisation by ensuring it is considered during project designs and evaluations as well as in organisational planning and management of both Toybox and its partners by 30th June 2021.

DEEPEN IMPACT – TO ENSURE, DURING THIS STRATEGIC PERIOD, THAT ALL THOSE WHO ENGAGE WITH TOYBOX ARE IMPACTED BY OUR WORK, IN PARTICULAR THE STREET CHILDREN WE WORK WITH BY:

Ensuring and measuring all impacts of our work with street children

- › To ensure appropriate child friendly mechanisms are in place with 80% of our partners in order to capture feedback by 30th June 2021.
- › To continue working on safeguarding and ensure that 80% of our partners are on a RAG rating of green 30th June 2021.
- › To ensure progression has been made and beneficiary counting mechanisms are improving by 30th June 2021.
- › To send 10% more funding to international partners, versus the previous 12 months, by 30th June 2021.
- › To rewrite our Articles of Association and complete a governance review.

Deepening the customer experience for all those supporters who engage with Toybox

- › The Toybox website is refreshed and launched by 31st December 2020.
- › To ensure exceptional customer care by ensuring the complaints are less than 1% by 30th June 2021.

To have a healthy, engaged workforce who feel valued and well equipped

- › To spend 1.5% of employee salaries on training and professional development by 30th June 2021.
- › To implement an annual staff survey and track staff well-being and satisfaction.



**OUR FUTURE
PLANS**



7 OUR FUNDRAISING

Toybox raises £5.12 every £1 we spend on regular fundraising activities.

At Toybox we want the money our supporters entrust to us to have the widest and deepest impact it possibly can. In order to do this, we sometimes take the decision to buy in professional fundraising services when we recognise that our in-house Marketing and Fundraising team has a knowledge or skills gap. We work with some brilliant agencies and have

spent time with each of them developing strong and strategic partnerships which enable us to buy-in the specific skills for just the time we require them. We believe that by employing a specialist agency we are maximising our opportunities to raise the most money we can whilst striving towards our aim which sees us always working to reach and change the lives of more street children.

During the year we used the following agencies for the fundraising activities listed below:

Agency	Campaign	Support
Beanwave	Street Life and Light magazines	Creative
Capita	Radio 4 Appeal	Fulfilment
Different Kettle	Easter Appeal 2019, Christmas Appeal	Creative, Production Management
DM Focus	Easter Appeal, Streetlight and Street Life magazines, Christmas Appeal	Data Management, Media buying, Print, Production & Fulfilment Management
Fusion Design Associates	Easter Appeal, Regular Giving Redevelopment	Creative
Payroll Giving in Action	Payroll Giving promotional activity	Donor Recruitment, Fulfilment
Propack	Street Life and Light Magazine,	Print, Fulfilment
Rogue Creative	Easter Appeal 2020	Creative
RSM2000	Text fundraising	Inbound text donation processing
StC Payroll Giving	Make a Difference Consortium Payroll Giving activities	Fulfilment

Toybox is registered with the Fundraising Regulator and we have worked hard to ensure we are delivering fundraising practices and activities that are compliant with the Code of Fundraising practice. In addition, we are compliant with all the current General Data Protection Regulation (GDPR) and Data Protection Act (2018) legislation, for more information on our Data Protection Policy and Privacy Policy please visit our website: www.toybox.org.uk/policies.

Payroll Giving in Action is the only agency who carried out fundraising on our behalf during the year. They work within the Fundraising Regulator's Code of Fundraising Practice and we have not received any complaints regarding their work on our behalf.

We believe that fundraising should be a positive experience for all, whether an individual is an existing or potential supporter. We recognise it is inevitable that our team will meet people who may be vulnerable or need additional support to make an informed decision about making a donation to us. With all of the fundraising activities we undertake ourselves

and those that are operated on our behalf by the agencies listed above we work hard to ensure that we conduct our fundraising under the four principles set out by the Institute of Fundraising's Treating Donors Fairly: Respect; Fairness; Responsive and; Accountable. For more information about how we take reasonable and appropriate steps to ensure we treat all supporters with dignity please visit our website: www.toybox.org.uk/policies

Within this year Toybox had a team of 6 Marketing and Fundraising professionals (FTE of 4.7) working to raise funds from the UK public and Toybox supporters. Members of our International Development Team also worked to raise funds from Institutional Donors. During the year we did not receive any complaints about specific fundraising activities.





OUR PEOPLE AND HOW TOYBOX IS MANAGED

The Toybox Charity is a registered charity and charitable company limited by guarantee governed by its Memorandum and Articles of Association dated 29th March 2000 as amended by special resolution dated 6th December 2000 and further on 28th June 2010 which sets out the objects and powers.

Our people

Directors and Trustees

The Directors of the charitable company (the charity) are its Trustees for the purpose of charity law and throughout this report are collectively referred to as the Trustees.

The Trustees serving during the year, and on the date the report was approved, were:

Mr I R Gray	<i>Chair</i>
Ms N Battle	
Mr F Caicedo	
Mrs G Derham	<i>Finance and Audit Committee member</i>
Mr F Goss	
Mr S Shrouder	
Mr W Rockett	<i>Chair of Finance and Audit Committee</i>

Appointment of Trustees, Induction and Training

The process for recruitment of new Trustees is as follows: after an open recruitment process, selected candidates are interviewed by the Board nominated Recruitment Panel; if successful at this stage they are then invited to observe a Board meeting and at this meeting the candidate will or will not be approved by the full Board.

When appointed new Trustees are provided with an information pack containing copies of all the governing documents, annual report, strategic plan, core documents and other supporting papers. Each new Trustee receives a full induction programme and spends time in the UK office meeting staff and gaining a detailed understanding of each department. After initial attendance at Trustee meetings, new Trustees may undertake an international awareness visit. Training is made available as required and can include providing suitable publications, in-house updates and external events.

Trustee and Committee Meetings

The Trustees met six times during the period (because of the three-month extension and an additional meeting to discuss COVID-19) to make strategic and policy decisions. The CEO and members of the Leadership Team attended these meetings but held no voting powers. The CEO reports to and is appointed by the Trustees to manage the day-to-day operations of the charity. There is also a Finance and Audit Committee which met five times during the period.

All Trustees give of their time freely and no Trustee remuneration was paid in the year. Details of Trustee expenses are disclosed in Note 5 to the accounts.

Trustees are required to disclose all relevant interests and register them with the CEO and in accordance with the charity's policy withdraw from decisions where a conflict of interest arises.

At each Board meeting the Trustees receive Quarterly Management Accounts, a Key Performance Indicator (KPI) Dashboard and an Organisational Risk Report to determine the strategic direction of the charity.

Board Evaluation and Diversity Monitoring

Evaluation

Each year the Board complete the following surveys: Skills Audit; Board Effectiveness Survey and an annual survey of the Chair, which is undertaken anonymously and disseminated to the full Board for discussion.

Diversity

Toybox is committed to creating a diverse and inclusive Board. The Board recognises the value brought by those with varied skills, backgrounds, characteristics and life experiences. Our Board is made up by a mix of people with different professional skills, knowledge, experience and ways of thinking which we believe ensures Toybox is well governed. For this Financial Period, 28% of our Board are female and 42% are minority ethnic.

Reported conflicts of interest

During this Financial Period no Trustee Conflicts of Interest were reported.

Governance and Board due diligence

The Toybox Board have good governance at the centre of their thinking and throughout this year the Board have continued to improve their governance by constantly reviewing activities against the guidance provided by the Charity Commission and following the Governance Delegation Framework produced to ensure good governance and appropriate levels of decision making.

During the year Trustees attendance at Board and Sub-Committee meetings was as follows:

Trustees	Board meetings	Sub-committee meetings
Mr I Gray	5	
Ms N Battle	3	
Mr F Caicedo	3	-
Mr F Goss	5	-
Mrs G Derham	4	5
Mr S Shrouder	2	-
Mr W Rockett	5	5

In addition, there was an extra Board Meeting held on 1st May 2020 to review the impact of COVID-19.



Leadership Team

The Chief Executive Officer (CEO) is responsible for the day to day operation of the charity and managing the staff of the charity on behalf of the Trustees. The CEO heads the Leadership Team and the staff team who deliver the strategy and programmes of Toybox.

The Leadership Team comprises of:

Lynne Morris	CEO
Al Richardson	Director of International Programmes – resigned 14.02.2020
Naomi Hall Opiyo	Director of Impact and Programmes – appointed 20.04.2020
Naomi Lewis	Director of Marketing and Fundraising
Graeme Everist	Director of Finance and Resources

The salaries of Executive Teams in the Third Sector are constantly under scrutiny. At Toybox we strive to employ dedicated professionals whilst ensuring a pay structure which is fair, equitable and reflects the mission and values of the organisation. For this Financial Period, the ratio between the highest paid employee and the average FTE salary was 2.27 (2019: 2.09); our aim is to keep this ratio below three. We do not want a situation where the Leadership Team are paid vastly different from the other team members; salary information for the Leadership Team is shown in note 5 to the accounts.

Salaries are reviewed annually, and any increase is based on the cost of living increase over the last 12 months and will give consideration to the Consumer Price Index movement for the previous year to 31st December. This salary increase applies to every member of staff and is determined by the Trustees. Toybox is also committed to paying at least the Living Wage for every position.

CEO Remuneration

The salary of the CEO is reviewed in line with all other staff members and any increase is based on the cost of living increase over the last 12 months and will consider the Consumer Price Index movement for the previous year to 31st December.

**OUR PEOPLE AND HOW
TOYBOX IS MANAGED**

How the organisation is managed

Risk Management

The Trustees have considered the major risks to which the charity is exposed and have reviewed those risks, establishing systems and procedures to manage major risks.

The positive risk management strategy adopted by Trustees comprises:

- > Quarterly review of the major risks of the charity, the overall risk map, movement in risks, actions taken, and an updated risk map presented and discussed at each Trustee meeting;
- > Ongoing systems and procedures to mitigate major risks identified;
- > Implementation of procedures designed to minimise any potential impact on the charity should these risks materialise.

This strategy of positive risk management identifies significant risks, along with the probability of such risks occurring, the likely level of impact, together with mitigating action. Particular attention is given to those risks having the potential to have the greatest impact on the charity such as safeguarding, reputation, finance, funding, international partnerships and health and safety. Procedures to mitigate other identified significant risks are implemented covering areas such as staff retention, erosion of values, mission drift, key relationships and efficiency. Significant opportunities and threats are discussed in more detail at the Trustee meetings. Outcomes of these discussions feed into the strategic and operations plans.



During the period we monitored and identified risks in the areas of; Strategy, Governance, Management, Regulatory Issues, Global and Charity Sector and Significant Projects that are under way. The principal risks that were identified included:

Risk	Strategy for managing this risk
Political and economic uncertainty, including the UK's exit from the European Union and COVID-19 means budgeted income will not be reached.	Regular tracking of income and reducing of expenditure to cover the basic core costs, with no investments from reserves and scenario planning throughout the year.
Fluctuation in international currencies values.	Participation forward schemes to ensure the best rates possible for foreign exchange and Reserves Policy which include challenging fluctuation rates.
International partners, concerns about coronavirus and the impact.	Ongoing support and clear guidelines of how we work in emergency situations and when we get back to more normal activities.
Health, well-being and safety of employees during the coronavirus.	All travel cancelled effective from February 2020, risk assessments completed by March and plans in place to ensure employee well-being and safety.
Cyber security attack.	Ongoing training, phishing testing and support from our external provider.

Safeguarding incidents

During the Financial Period no safeguarding incidents occurred at Toybox in the UK, nor were any incidents reported from our partners. Two "near misses" were reported and addressed. Near misses are always reported to ensure learning and continuous improvement in our processes.

Issues relating to safeguarding are reported to the Board, through the Organisational Dashboard and the International Department report which highlights the compliance status of our partners.

All Toybox staff and Trustees receive safeguarding training and have read and signed the Child and Youth Safeguarding Policy and Code of Conduct, as have all our partners. We have also been building the capacity of our partners on safeguarding and carried out training this year with several of them. We have supported partners in developing safeguarding capacity building plans.

Toybox reports every quarter to the Board on any outstanding issues with our own safeguarding plan as well as producing a RAG rating for partners. All our partners are either on green or amber, none are on red.

**OUR PEOPLE AND HOW
TOYBOX IS MANAGED**

Prevention and detection of fraud

Toybox has a zero-tolerance approach to fraud of any kind, in any circumstance, whether perpetrated by staff, volunteers, contractors or partners. We are determined to prevent it, and where this is not possible to detect and investigate such acts. Fraud of any size will be taken seriously.

Toybox expects its Trustees, staff and volunteers will always have the highest standards of honesty. Fraud prevention and detection is the responsibility of everybody in Toybox; staff, volunteers and management. Processes may be devised to prevent and detect fraud, but the commitment and dedication of staff and volunteers is a vital ingredient to improve protection.

Some of the measures we take to prevent fraud include identifying the risks to which operations, locations and assets are exposed, we develop adequate controls to ensure effective compliance with these controls which includes:

- > thorough recruitment procedures
- > physical security of assets
- > clear responsibilities and reporting lines within the organisation
- > adequate staffing levels
- > supervision and counter checking
- > separation of duties
- > random spot checks by managers
- > complete and secure audit trails
- > performance monitoring by management
- > budgetary and other financial reports
- > reviews by independent bodies such as the annual audit

As we work with international partners, we have additional control systems to detect and prevent fraud, such as:

- > ensuring a thorough, documented Partner Assessment is undertaken prior to engagement to assess the partner's control environment, which is then repeated every three years of the relationship;
- > ensuring relevant Toybox Policies are shared and understood by partner staff;
- > ensuring reporting requirements are effectively communicated to partner staff, including the type of documents expected to support all reports;
- > ensuring a signed Partnership Agreement supports all work with partners and;
- > ensuring financial reports received from partners are thoroughly reviewed, fully supported and compared to the approved budget prior to sending the next tranche of funds.

It is the responsibility of all staff to report suspected, actual or attempted fraud. All reported instances of actual, attempted or suspected fraud are investigated and appropriate action taken. Control weaknesses identified due to reported instances will be addressed with immediate effect to prevent future similar occurrences.

Health and Safety

During the Financial Period no health and safety issues occurred or were reported at Toybox.

Data Protection

During the Financial Period no Data Protection issues occurred or were reported to the Board.

OUR PEOPLE AND HOW TOYBOX IS MANAGED





9

FINANCIAL REVIEW AND IMPORTANT POLICIES

During the year, Toybox changed its accounting period to end on 30th June 2020. All figures for 2020 are for 15 months and for 2019 they are for 12 months to 31st March 2019.

Income

Total income for the 15-month period was £2,229,239 (2019: £1,681,761).

Regular Giving represented 38% of total income (2019: 42%). This reduction is in part caused by a gradual decline in the number of supporters giving by Direct Debit or Standing Order, and in part due to the increase in cash giving in response to appeals, which this period represents 50% of total income (2019: 47%).

Income from Trusts and Foundations has grown to 11% of total income from 8% in 2019.

Investment income for the period was £5,494 (2019: £4,190).

We strive to use our resources for generating income in the most cost effective and productive way possible. Our fundraising activities are limited to – event fundraising, radio advertising, online advertising and Direct Mail activities, including inserts in publications. In addition, we send appeals to engage with our current supporters.

Expenditure

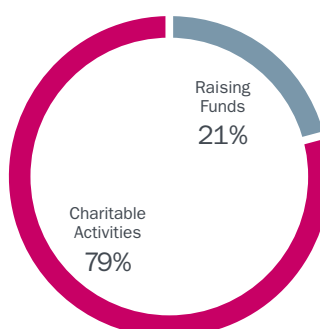
Total resources expended during the period were £2,060,861 (2019: £1,748,823). Charitable expenditure was £1,626,584, representing 79% of total costs (2019: 75%).

Grants to partners totalled £1,007,795 for the period. Monitoring and Evaluation costs of £248,657 comprised all international and UK support costs including staff costs and travel.

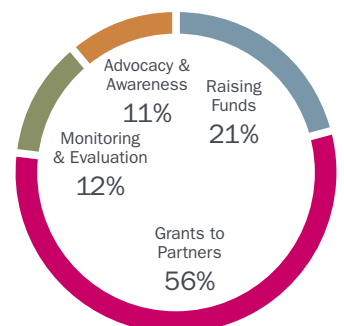
This period £434,277 was spent on raising funds (including salaries), a decrease of £1,264 despite the period being three months longer. UK staff costs were 26% of total expenditure (2019: 25%), while Other UK costs fell from 10% of total expenditure in 2019 to 9% this period.

Expenditure continues to be closely controlled, and efficient and effective use of our resources is pursued in every area of our work.

Normal operating expenditure including salaries



Normal operating expenditure including salaries



Reserves

Regular Giving provides income stability which allows the charity to commit to existing and new projects and make long-term decisions to help more street children. The reserves provide a cushion in the event of shortfalls in income compared to the budget so that projects can be planned and approved within the project planning cycle. The Reserves Policy is reviewed annually by the Finance and Audit Committee and subsequently approved by the full Board; it was most recently reviewed in June 2020.

The level of reserves required is based on budgeted expenditure for the Financial Year, with the aim being for reserves to be three months expenditure, plus an amount to cover any contingency or risk identified. In this respect a provision for a possible decline in income of £100,000 or 5%, plus a provision for a fall in value of the GB Pound against the US Dollar of £50,000 or 5%, is made.

At 30th June 2020 the general unrestricted reserve, excluding fixed assets, was £696,052 and equivalent to 4.75 months expenditure (2019: £571,073 or 4 months).

In 2018 the Trustees designated £126,000 of the unrestricted reserves for a range of projects, including Marketing investment in the UK, fundraising in the US, piloting a new project with a child labour theme in Nepal, a governance review and an IT project to bring our systems up to date. At the 30th June 2020 some funds designated for fundraising in the US (£5,209) were yet to be spent.

Covid-19 caused a number of restrictions to be placed on partners in the final three months of the period, and as such they were unable to deliver some of the activities that were planned. The funds that were intended to fund those activities have been placed in a new designated reserve totalling £35,101 and will be used as soon as projects have been redesigned for the new context.



Restricted reserves represent income which has been received to fund specific projects and the balance therefore needs to be carried forward to be expended by projects in future periods. At 30th June 2020 restricted reserves amounted to £52,470 (2019: £18,746).

At 30th June 2020 the total funds of the charity amounted to £829,724 (2019: £661,346). Subsequent to the year end and in light of the pandemic the trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern. The Trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period. Therefore, the Trustees are of the view that the Charity is a going concern because it continues to be able to meet its obligations as they fall due.

Important policies

At Toybox we have a wealth of essential policies and procedures including:

- > Child and Youth Safeguarding Policy
- > Equality and Diversity Policy
- > Health and Safety Policy
- > Anti-Fraud and Anti-Bribery Policy
- > Data Protection Policy

All these policies and more can be found on our website: www.toybox.org.uk/policies

Investment Policy

The aim in investing funds is to provide a maximum income return, whilst ensuring that there is appropriate liquidity to cover both operational costs as timing requires and other reserves as determined by the Reserves Policy.

Our investment policy is to adopt a prudent approach with regard to the investments held and to accept lower rates of returns to reduce the level of speculative risk. As a result, the investment practice is to invest in bank or building society deposits on terms to match the timing of returns to meet the needs of the charity. Toybox does not have a bespoke ethical investment policy but where practically possible Toybox will make investments covered by an ethical policy of the bank with which investments are held.

Foreign Exchange Policy

Managing foreign exchange in a charity is not about speculation or trying to make a profit, but about the management of uncertainty. At the beginning of the financial year Toybox agrees a budgeted expenditure with its partners for the forthcoming year and agrees to pay a certain amount in an agreed currency, based upon a budgeted exchange rate from GB Pounds. Toybox has historically carried any exchange rate risk which arises when the budgeted exchange rate fluctuates from the budgeted rate. In aiming to minimise the exchange rate risk Toybox uses Forward contracts and Participating Collars with approved Foreign Exchange providers.

Statement of Trustees' responsibilities

The Trustees (who are also Directors of The Toybox Charity for the purposes of company law) are responsible for preparing the Trustees' Report and Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the Trustees to prepare Financial Statements for each Financial Year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these Financial Statements, the Trustees are required to:

- > select suitable accounting policies and then apply them consistently;
- > observe the methods and principles in the Charities SORP;
- > make judgements and estimates that are reasonable and prudent;
- > state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Financial Statements; and

- > prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees:

- > are aware there is no relevant audit information of which the charitable company's auditors are unaware and;
- > have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Reference and Administrative Details

Charity number 1084243

Company number 03963000

Registered Office & Principal Address Challenge House, Sherwood Drive, Bletchley, Milton Keynes, Buckinghamshire MK3 6DP

Telephone: 01908 360050 Email: info@toybox.org
Website: www.toybox.org.uk

Auditors Moore Kingston Smith LLP, 4 Victoria Square, St Albans, AL1 3TF

Bankers Co-operative Bank, 10 Warwick Lane, London, EC4M 7BP

Approved by the Board of Trustees on 3rd December 2020 and signed on its behalf by:



Mr I R Gray, Chair of Trustees
Date: 3rd December 2020

**FINANCIAL REVIEW AND
IMPORTANT POLICIES**

INDEPENDENT AUDITORS REPORT TO THE MEMBERS OF THE TOYBOX CHARITY

Opinion

We have audited the Financial Statements of The Toybox Charity for the period ended 30th June 2020 which comprise the Statement of Financial Activities, the Balance Sheet, Cashflow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the Financial Statements:

- > give a true and fair view of the state of the charitable company's affairs as at 30th June 2020 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- > have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- > have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- > the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- > the Trustees have not disclosed in the Financial Statements any identified material uncertainties that may cast significant doubt about the company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the Financial Statements are authorised for issue.

Other information

The other information comprises the information included in the Annual Report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the Financial Statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the Financial Statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the Financial Statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- > the information given in the Trustees' Annual Report for the Financial Period for which the Financial Statements are prepared is consistent with the Financial Statements; and
- > the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- > adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- > the Financial Statements are not in agreement with the accounting records and returns; or
- > certain disclosures of Trustees' remuneration specified by law are not made; or
- > we have not received all the information and explanations we require for our audit; or the Trustees were not entitled to prepare the Financial Statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and from preparing a Strategic Report.

Responsibilities of Trustees

As explained more fully in the trustees' responsibilities statement set out on page 33, the Trustees (who are also the Directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the Financial Statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the Financial Statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Financial Statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- › Identify and assess the risks of material misstatement of the Financial Statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- › Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charitable company's internal control.
- › Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Trustees.
- › Conclude on the appropriateness of the Trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- › Evaluate the overall presentation, structure and content of the Financial Statements, including the disclosures, and whether the Financial Statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Silvia Vitiello
Senior Statutory Auditor

Date:

For and on behalf of
Moore Kingston Smith LLP, Statutory Auditors
4 Victoria Square, St Albans AL1 3TF

STATEMENT OF FINANCIAL ACTIVITIES

(Incorporating an income and expenditure account)

Period Ended 30th June 2020

	Notes	Unrestricted Funds £	Restricted Funds £	15 month period ended 30th June 2020 Total £	Unrestricted Funds £	Restricted Funds £	Year ended 31st March 2019 Total £
Income from:							
Donations and legacies	2	1,933,524	290,221	2,223,745	1,454,213	223,358	1,677,571
Investments	3	5,494	-	5,494	4,190	-	4,190
Total income		1,939,018	290,221	2,229,239	1,458,403	223,358	1,681,761
Expenditure on:							
Raising funds		434,277	-	434,277	435,441	-	435,441
Charitable activities		508,918	1,117,666	1,626,584	443,817	869,565	1,313,382
Total expenditure	4	943,195	1,117,666	2,060,861	879,258	869,565	1,748,823
Net income/(expenditure) for the year	6	995,823	(827,445)	168,378	579,145	(646,207)	(67,062)
Transfers between funds		(861,169)	861,169	-	(643,280)	643,280	-
Net movement in funds		134,654	33,724	168,378	(64,135)	(2,927)	(67,062)
Funds at 1st April		642,600	18,746	661,346	706,735	21,673	728,408
Funds at 30th June		777,254	52,470	829,724	642,600	18,746	661,346

All of the above results are derived from continuing activities.
There were no other recognised gains or losses other than those stated above.
Movements in funds are disclosed in note 13 to the accounts.

The notes on pages 39 to 47 form part of these accounts.

BALANCE SHEET AS AT 30TH JUNE 2020

Company Number: 03963000

	Notes	30th June 2020 £	31st March 2019 £
Fixed Assets			
Intangible assets	9	12,928	21,115
Tangible assets	10	27,963	36,507
		40,891	57,622
Current Assets			
Debtors	11	65,471	126,344
Short term deposits		269,866	295,294
Cash at bank		494,614	214,018
		829,951	635,656
Creditors: amounts falling due within one year	12	(41,118)	(31,932)
Net Current Assets		788,833	603,724
Net Assets		829,724	661,346
Funds			
Unrestricted:			
General		736,944	628,695
Designated		40,310	13,905
Restricted		52,470	18,746
TOTAL FUNDS	13	829,724	661,346

The accounts were approved by the Board of Trustees on 3rd December 2020 and were signed on their behalf by:



Mr I R Gray, Chair of Trustees.

The notes on pages 39 to 47 form part of these accounts.

STATEMENT OF CASH FLOWS

Period Ended 30th June 2020

	Notes	30th June 2020 £	31st March 2019 £
Cash flows from operating activities			
Net cash used in operating activities	7	254,868	70,545
Cash flows from investing activities			
Purchase of tangible fixed assets		(6,600)	(25,784)
Bank interest received		5,494	4,190
Net cash used in investing activities		(1,106)	(21,594)
Change in cash and cash equivalents in the year		253,762	48,951
Cash and cash equivalents at the beginning of the year		405,455	356,504
Cash and cash equivalents at the end of the year	8	659,217	405,455

NOTES TO THE ACCOUNTS

1. Accounting Policies

a) Basis of preparation

The charity is a company limited by guarantee and has no share capital. The liability of each Trustee in the event of winding up is limited to £10. The total number of members at 30th June 2020 was 7 (2019:6).

The Financial Statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b) Public benefit entity

The Toybox Charity meets the definition of a public benefit entity under FRS 102.

c) Going concern

Subsequent to the year end and in light of the coronavirus pandemic the Trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The Trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

d) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

For Legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executors to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a Legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the Executor's intention to make a distribution. Where Legacies have been notified to the charity or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

f) Volunteer services and gifts in kind

No amounts are included in the accounts for services donated by volunteers. The charity received £nil worth of training (2019: £12,000) and £1,300 of consultancy (2019: £nil) through Gifts in Kind during the Financial Period.

g) Resources expended

Expenditure is recognised when there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required, and the amount of the obligation can be measured reliably.

Overseas grant payments were recognised when a constructive obligation arose which resulted in the payment being unavoidable. Grants to partners may be remitted before the start of the period to which they relate in order to assist partners with their cash flow, and accordingly have been treated as a prepayment at the year end. Should the grant conditions not be met, the payment could be refundable.

Certain expenditure is directly attributable to specific activities and has been allocated to those cost categories. Certain other costs and some staff costs are attributable to more than one activity. In these cases, the costs have been apportioned to the other individual activities on the basis of the time spent by staff on those activities.

Support costs represent the costs incurred by UK based staff directly providing support to charitable activities including governance, management, technical and prayer support.

NOTES TO THE ACCOUNTS (CONTINUED)

h) Fund accounting

Restricted funds are those which are to be used for particular purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received for charitable purposes.

Designated funds are unrestricted funds earmarked by the Trustees to be used for the development of International Projects, Marketing Investment and Organisational Development.

i) Intangible assets

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses. Intangible assets acquired on business combinations are recognised separately from goodwill at the acquisition date if the fair value can be measured reliably.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Goodwill and database 5 years straight line

j) Tangible fixed assets

All fixed assets acquired for more than £1,000 are capitalised. Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Furniture & fittings 10% per annum straight line

Equipment 25% per annum straight line

k) Debtors

Debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid net of any trade discounts due.

l) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m) Foreign currencies

Foreign currency transactions are recorded at the exchange rate achieved when the foreign currency was purchased. In order to minimise the risk from buying foreign currencies, forward contracts are entered into. The expenditure is recorded at the average rate of the balance held in the foreign currency account when the payment is made.

Assets and liabilities at the balance sheet date are translated into sterling at the rates of exchange ruling at that date, with exchange gains and losses taken to the Statement of Financial Activities.

n) Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

o) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

NOTES TO THE ACCOUNTS (CONTINUED)

p) Pensions

The charity operates a defined contribution stakeholder pension scheme. The pension charge represents the amount payable by the charity to the scheme during the year.

q) Operating leases

Rental charges are applied on a straight-line basis over the period of the lease. There are currently no operating leases.

r) Taxation

Toybox is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

s) Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

Basic financial liabilities, including creditors and bank loans, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Other financial liabilities

Derivatives, including forward foreign exchange contracts, are not basic financial instruments. Material derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value of derivatives are recognised in profit or loss in finance costs or finance income as appropriate, unless hedge accounting is applied and the hedge is a cash flow hedge.

Debt instruments that do not meet the conditions in FRS 102 paragraph 11.9 are subsequently measured at fair value through profit or loss. Debt instruments may be designated as being measured at fair value through profit or loss to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

NOTES TO THE ACCOUNTS (CONTINUED)

2. Income from Donations and Legacies

	Unrestricted	Restricted	15 month financial period ended 30th June 2020 £	Year ended March 31st 2019 £
Regular Giving:				
Child Ambassadors	429,360	-	429,360	369,387
Best Friends	397,022	-	397,022	334,990
Trusts	-	234,363	234,363	130,999
Other donations	1,064,438	55,858	1,120,296	787,047
Voluntary income	1,890,820	290,221	2,181,041	1,622,423
Legacies	42,704	-	42,704	55,148
	1,933,524	290,221	2,223,745	1,677,571

3. Income from investments

All of the investment income arises from interest bearing deposit and current accounts.

No income from investments was attributable to restricted funds (2019: nil)

4. Analysis of expenditure on charitable activities

	Charitable Activities				Support costs £	Total 2020 £	Total 2019 £
	Raising funds £	Grants to partners £	Monitoring & Evaluation £	Advocacy & Awareness £			
Overseas projects	-	1,007,795	-	-	-	1,007,795	745,393
International support costs	-	-	10,628	-	-	10,628	23,269
UK staff costs	139,197	-	177,542	110,952	110,284	537,975	444,520
Marketing and Fundraising	244,980	-	-	71,609	-	316,589	362,575
UK office costs	50,100	-	56,459	40,272	41,043	187,874	173,066
	434,277	1,007,795	244,629	222,833	151,327	2,060,861	1,748,823
Support costs allocated	-	143,630	4,028	3,669	(151,327)		
	434,277	1,151,425	248,657	226,502	-	2,060,861	1,649,321

Grants were made to partner organisations to implement programmes with street children. Our partner organisations during the period are detailed in the Trustees Report.

UK staff costs include those who are working in the UK and internationally and consist of all costs relating to UK staff employed, including their training and development. Staff and support costs are allocated to the areas of activity according to staff time spent on each activity.

Support costs include governance costs of £9,780 for audit fees (2019: £9,540) and £nil for Trustee expenses (2019: £nil).

NOTES TO THE ACCOUNTS (CONTINUED)

5. Staff costs and numbers

The average number of contracted employees during the period was:

	2020 Actual Number	2020 FTE Number	2019 Actual Number	2019 FTE Number
Overseas	3.1	2.9	3.5	3.0
Advocacy and Awareness	2.8	2.1	2.3	1.9
Fundraising	3.2	2.6	2.7	2.4
Support	2.8	2.1	2.6	2.1
	11.9	9.7	11.1	9.4

The cost of employing these staff was:

	2020 £	2019 £
Salaries	462,826	367,573
Social security costs	34,449	31,259
Employer's pension contributions to defined contribution scheme	32,357	25,652
	529,632	424,484

For the fifteen month period, the total employee benefits including salaries and pension contributions of the Leadership Team were £282,188 (2019: £206,203 for twelve months). One employee earned within the range £70,001 to £79,999 during the period (2019: one). One employee earned within the range £100,001 to £109,999 during the period (2019: none).

The charity Trustees were not paid nor received any other benefits from employment with the charity in the period, and no trustee received payment for professional or other services supplied to the charity (2019: nil). During the period Trustees expenses incurred were £nil (2019: £nil).

6. Net income/(expenditure) for the Financial Period

This is stated after charging/(crediting):

	2020 £	2019 £
Depreciation	15,144	12,769
Amortisation	8,187	6,537
Currency loss/(gain)	(166)	(138)
Auditors remuneration: UK audit (excluding VAT)	8,150	7,950
Provision of corporation tax services by auditors	575	550

NOTES TO THE ACCOUNTS (CONTINUED)

7. Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2020 £	2019 £
Net expenditure for the reporting period	168,378	(67,062)
Depreciation charges	15,144	12,769
Amortisation charges	8,187	6,537
Bank interest	(5,494)	(4,190)
Decrease in short term deposits with 120 days notice	(1,406)	99,899
Increase in debtors	60,873	33,526
Increase/(decrease) in creditors	9,186	(10,934)
Net cash provided used in operating activities	254,868	70,545

8. Analysis of cash and cash equivalents

	At 1st April 2019 £	Cash Flows £	At 30th June 2020 £
Cash in hand	214,018	280,596	494,614
Short term deposits up to 90 days notice	191,437	(26,834)	164,603
Total cash and cash equivalents	405,455	253,762	659,217
Short term deposits 120 days notice	103,857	1,406	105,263
Total cash and short term deposits	509,312	255,168	764,480

9. Intangible Assets

	Goodwill and Databases £	Total £
Cost		
At 1st April 2019	32,684	32,684
Additions	-	-
Disposals	-	-
At 30th June 2020	32,684	32,684
Amortisation		
At 1st April 2019	11,569	11,569
Charge for the Year	8,187	8,187
Disposals	-	-
At 30th June 2020	19,756	19,756
Net Book Value		
At 30th June 2020	12,928	12,928
At 31st March 2019	21,115	21,115

NOTES TO THE ACCOUNTS (CONTINUED)

10. Tangible fixed assets

	Furniture & Fittings £	Equipment £	Total £
Cost			
At 1st April 2019	3,875	69,707	73,582
Additions	-	6,600	6,600
Disposals	-	-	-
At 30th June 2020	3,875	76,307	80,182
Depreciation			
At 1st April 2019	3,875	33,200	37,075
Charge for the Year	-	15,144	15,144
Disposals	-	-	-
At 30th June 2020	3,875	48,344	52,219
Net Book Value			
At 30th June 2020	-	27,963	27,963
At 31st March 2019	-	36,507	36,507

The assets owned by the charity are used for direct charitable purposes.

11. Debtors

	2020 £	2019 £
Gift Aid recoverable	19,309	14,389
Prepayments	22,043	17,922
Grants to partners	21,358	80,240
Other debtors	2,761	13,793
	65,471	126,344

The grants to partners shown above were remittances which were made before the year end relating to budgeted expenditure for the period April to June in the next financial year.

12. Creditors: amounts falling due within one year

	2020 £	2019 £
Trade creditors	6,524	5,047
Taxation and social security	9,146	7,056
Accruals and other creditors	25,448	19,829
	34,594	31,932

NOTES TO THE ACCOUNTS (CONTINUED)

13. Movements in funds

	At 1 April 2019 £	Income £	Expenditure £	Transfers £	At 30 June 2020 £
Restricted Funds					
Guatemala					
Conacmi: Violence Prevention	-	5,943	99,696	93,754	-
Conacmi: Youth Employment	-	280	105,122	104,842	-
Conacmi: Street Outreach	-	39,303	40,068	765	-
Conacmi: Capacity Building	-	-	11,417	11,417	-
Conacmi: Covid Response	-	-	4,876	4,876	-
El Salvador					
Viva: Street Outreach	-	50,621	76,769	26,147	-
Viva: Advocacy	-	-	61,992	61,992	-
Viva: Capacity Building	-	-	27,148	27,148	-
Viva: Covid Response	-	-	1,186	1,186	-
Bolivia					
Alalay: Street Outreach	-	8,335	61,967	53,632	-
Alalay: Birth Registration	-	37,520	43,505	5,985	-
Alalay: Safeguarding	-	-	42,008	42,008	-
Alalay: Capacity Building	-	-	11,500	11,500	-
Alalay: Covid Response	-	-	1,283	1,283	-
India					
Chetna: From Street to School NE Delhi	15,058	116,663	79,251	-	52,470
Chetna: SURE	-	-	65,245	65,245	-
Chetna: Emergency Appeal	3,688	80	3,768	-	-
Chetna: Capacity Building	-	6,001	11,430	5,429	-
Chetna: Covid Response	-	-	8,349	8,349	-
Kenya					
PKL: Safe from the Streets	-	-	149,183	149,183	-
PKL: Capacity Building	-	-	7,365	7,365	-
Nepal					
SathSath: The Bridge	-	20,243	69,564	49,321	-
SathSath: Making Children Visible	-	-	49,246	49,246	-
SathSath: Capacity Building	-	4,732	33,264	28,532	-
CWIN: Child Labour	-	-	1,285	1,285	-
Sierra Leone					
SGF: Education for SCC	-	500	51,179	50,679	-
	18,746	290,221	1,117,666	861,169	52,470
Unrestricted Funds					
Designated Funds					
Governance	7,000	-	-	(7,000)	-
US Costs	6,905	-	1,696	-	5,209
International Programme	-	-	-	35,101	35,101
	13,905	-	1,696	28,101	40,310
General Funds					
	628,695	1,939,018	941,499	(889,270)	736,944
	642,600	1,939,018	943,195	(861,169)	777,254
TOTAL FUNDS	661,346	2,229,239	2,060,861	0	829,724

Details of the work of each overseas project are given in the Trustees Report.

Income is restricted to the project when the donation is received specifically for the work of that project. Most of the income received by the charity is unrestricted, and so is transferred to fund projects where there has been no specific donor commitment.

Designated funds represent those amounts that have been set aside for specific expenditure in future periods.

NOTES TO THE ACCOUNTS (CONTINUED)

14. Analysis of Net Assets Between Funds

	General Unrestricted £	Designated £	Restricted £	Total Funds £
Intangible Fixed Assets	12,928	-	-	12,928
Tangible Fixed Assets	27,963	-	-	27,963
Current Assets	737,171	40,310	52,470	829,951
Current Liabilities	(41,118)	-	-	(41,118)
Net Assets at the end of the year	736,944	40,310	52,470	829,724

15. Pension Scheme

The charity operates a defined contribution stakeholder pension scheme on behalf of its employees. The assets of the scheme are held separately from those of the charity. At 30th June 2020 there were outstanding contributions of £3,833 (2019: nil).

16. Related party transactions

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

17. Commitments

On 5th August 2019 Toybox entered into non-cancellable contracts to purchase 100,000 US Dollars on 17th March 2020 and 17th June 2020 and 70,000 US Dollars on 17th September 2020 and 17th December 2020. The type of contract entered into was a Participating Collar. On maturity, 60% of each contract will be purchased at a rate of 1.2; the remaining 40% of the contract will be purchased at 1.2, the spot rate on the day or 1.275, whichever is the higher rate, up to a maximum achievable rate of 1.275.

On 31st July 2019, forward contracts were entered into to purchase Kenyan Shillings and Indian Rupees in the following quantities at the dates indicated:

Indian Rupees

Date	Amount	Rate
27/09/2019	2,866,301	82.50
27/12/2019	2,431,980	83.45
27/03/2020	1,680,416	84.50
27/06/2020	1,704,174	85.78
27/09/2020	1,674,496	86.00
27/12/2020	2,509,375	86.31

Kenyan Shillings

Date	Amount	Rate
27/09/2019	4,100,248	127.11
27/12/2019	3,150,066	129.00
27/03/2020	3,869,650	131.00
27/06/2020	4,354,924	131.50
27/09/2020	3,818,345	132.75
27/12/2020	3,147,581	133.50

These commitments were made in order to reduce the risk that the charity faces should the value of the GB pound decline against the US dollar over the next 12 months.



www.toybox.org.uk

Charity number: 1084243

Company number: 03963000


Campamento
Pre-Primaria
Año de la Libertad

 **TOYBOX**
Changing the world
for street children

Challenge House, Sherwood Drive,
Bletchley, Milton Keynes,
Buckinghamshire, MK3 6DP
T: 01908 360050
E: info@toybox.org